

June 15, 2021

To our patient family:

We are excited to announce our move to **433 College Street!** Look for us at the corner of College and Bush Streets, one block south of Main Street. There is plenty of parking on the street and in the city lot behind the Woodland Hotel.

Although California has ended public mask requirements for vaccinated individuals, the infectious disease experts and CDC have excluded healthcare settings from this change. Face coverings will continue to be required in our office for the foreseeable future. If you do not have a mask, we will provide one for you to wear during your visit. We have discontinued the screening questions and temperature checks, but we ask that you reschedule if you are feeling ill.* Please continue to come alone to your visit.**

The pandemic may be winding down, but we are committed to ensuring you feel comfortable and safe in our office, and we are doing everything in our power to make the relocation transition seamless for you. Please bear with us as negotiate this complex transition. We missed seeing most of you in 2020, and we are thrilled to see you soon in the new office.

More frequent updates are available on our social media (Facebook and Instagram @valleyvista2020).

Your ally in eye care,

Dr. Lisa Heuer
(530) 662-2020



* Our usually lax approach to no-show policies will be gone for a while due to challenges related to spacing appointments. Patients who no-show without notice will be assessed a \$100 fee, and they will be offered same-day appointments only going forward.

** Exceptions: children with appointments can be accompanied by one parent only, and patients who travel with a caretaker will be able to arrive with one person.